



City of Pell City Utilities Department

1905 First Avenue North, Pell City, Alabama 35125

Phone: 205.338.2244 Fax: 205.884.4917

APPLICATION FOR UTILITIES

(To apply for a new service or to make changes to an existing service, one of the following forms of identifications is required:

a) a State-issued driver's license or identification card, b) a United States Federal identification card, c) a military identification card.)

Type of Customer (Check One) Residential Apartment Mobile Home (Check One: New Set-up Established Set-up)
 Commercial Industrial (Check One: New Set-up Established Set-up)

Service Property Status (check One) Own Rent (Must present a copy of lease contract) New Construction
Service to Property: Water Sewer Garbage Inside City Limits Outside City Limits

ACCOUNT INFORMATION (PLEASE PRINT)

Name of Applicant: _____ Date: _____
Phone: Home# _____ Cell# _____ Work# _____
DOB: _____ DL# _____ Exp Date _____ SSN: _____ Other Valid ID: _____
Business Trade Name (if applicable): _____ FEIN _____
Billing Contact: _____ Phone # _____ Emergency# _____
Email Address: _____
Service Address: _____, Lot/Suite/Unit #: _____
Billing Address: _____, City & State: _____, Zip: _____
 Bank Draft (Please check if you are interested in having your monthly payment debited directly from your bank account)
Desired Date: Service Connection _____ Service Disconnect _____ Change _____
If applicant is a tenant: Landlord's Name _____ Landlord's Phone# _____
Employment Name, Address, & Phone # _____

The owner of all houses, buildings or properties used for human occupancy, employment, recreation or other purposes situated within the City and abutting on any street, alley or right-of-way in which there is now located or may in the future be located a public water pipeline of the city is hereby required, at the owner's expense, to connect such facilities directly with the proper public water in accordance with the provisions of this article within 90 days after date of official notice to do so provided that said public water line is within 100 feet of the property line, unless an exception is granted by the city. {Ord No. 2013 – 4269 § 2 (a)}

A meter shall be installed upon each connection to the water system which shall be read at least once in each month by a duly authorized agent of the City who shall have access to the premises of each customer for such purpose at all times, and also for the purpose of removing any meters, pipes or other facilities of the City located on the premises in the event service is discontinued to such customer. Each customer, by having or leaving his premises connected to the facilities of the City and accepting service therefore, shall consent and agree to such access and such removal. {Ord No. 2013 – 4269 § 5}

A separate and independent water connection shall be provided for every building. Provided, however, multi-users, i.e. apartments, commercial centers, etc., are required to master meter the complex. {Ord No. 2013 – 4269 § 2 (b)}

In order to secure the prompt payment of accounts and charges for services, facilities and connections afforded, and as a condition precedent to the rendering of such services, each customer shall deposit with the City an amount as shown on the City of Pell City Water and Sewer Rate and Fee Schedule per meter servicing each dwelling owned and occupied by such. {Ord No. 2013 – 4269 § 7 (a)}

Any person who connects or reconnects a dwelling or commercial building to water service without the authority or permission of the City shall be guilty of a Class "C" misdemeanor and subject to punishment as provided by law and further be assessed a fee of One Hundred Dollars (\$100.00), plus costs of material and labor for any damage to the property of the City. {Ord No. 2013 – 4269 § 11}

The City shall have the right to assess and add to the customer's bill a service charge in the amount of \$30.00 for any check presented to the City in payment of said customer's bill and which check is subsequently returned unpaid to the City by the issuing bank for any reason. {Ord No. 2013 – 4269 § 12}

In the event a customer reports leaks or other problems concerning his water and/or sewer service, and such problems are determined to be the responsibility of the customer, the City shall have the right to assess and add to the customer's bill a fee in the amount of \$30.00 for the cost of going to the customer's premises. {Ord No. 2013 – 4269 § 13 (a)}

No unauthorized person shall dig, trench, uncover, alter, or disturb any public right-of-way, alley or thoroughfare or other areas in which the City has an easement by grant or adverse possession and under which is located city utility lines, i.e., water and/or sewer lines, without first obtaining a written permit from the city and the posting of a work performance bond in the amount of \$250.00. {Ord No. 1997 – 1339 §§ 1-4}

Effective January 1, 2013, and each year thereafter, the rates shall automatically increase by two (2%) percent unless action is taken by the City Council. {Ord No. 2013 – 4269 § 4 (c)}

Water or sewer rates for usage by customers located outside the corporate limits of the City shall be at 1.43 times the rates established for customers located inside the corporate limits of the City in the City of Pell City Water and Sewer Rate and Fee Schedule. {Ord No. 2013 – 4198 § 5}

Each residential, commercial or industrial site is required to have installed, at the customer's expense, backflow prevention devices. {Ord No. 2013 – 4269 § 2 (c)}

Applicant must provide proper documentation, as determined by the City (Ex: Lease, Rental Agreement, Deed, etc.), to show that he/she has the authority to establish service(s) at the address shown above.

I, _____, the undersigned, hereby make application for service(s) at the address shown above and agree to pay for said services(s) as measured by the City of Pell City Utility Department meter at the applicable rate. I represent that neither I (the applicant/undersigned), nor my spouse, nor any other resident in the household at the address shown above owes the City of Pell City Utility Department any delinquent bill(s). I understand and agree that any misrepresentation herein shall be grounds for discontinuation of service. If the City of Pell City Utility Department determines that an occupant of the household at the address shown above owes any delinquent utility bill(s) to the City, the total amount of the delinquent bill(s) shall be transferred to my account and I shall accept and assume full responsibility of the delinquent bill(s). I understand and agree that I shall pay any delinquent bill(s) transferred to my account at the time the charges for my current utility service are due.

I further understand and agree that the City of Pell City is only responsible for services provided up to the meter and not beyond the meter. Therefore, the City of Pell City is not responsible for any claims or costs arising from plumbing or other defects occurring on the customer's side of the meter. I agree to permit authorized agents of the City of Pell City free access to the premises of the service address at all times for the purpose of reading, repairing, maintaining or removing property of the City of Pell City.

A penalty of 10% will be added to all bills if not paid within 15 days following the date of the bill.

I agree that any amount(s) due to the City of Pell City Utility Department that are unpaid shall be subject to collection efforts, and I shall be responsible for the reasonable costs associated with any collection efforts as a result of my delinquent account. I waive all rights of exemption under the constitution and laws of Alabama or any other state.

The discontinuation of service or disconnection procedures will be as follows:

- a) Any amount past due shall be subject to disconnection at any time.
- b) Prior to the reconnection of service, the account balance must be paid in full, to include the applicable reconnect fee of \$40.00 for residential customers and \$75.00 for commercial/industrial customers.
- c) The City of Pell City, at its option, may allow the customer to enter into a payment arrangement, provided that at least 50% of the outstanding balance is paid in full.

I agree that my utility service is subject to all applicable Ordinances and Rules and Regulations of the City of Pell City now existing or hereafter enacted.

I agree to follow the Policies and Procedures of the City of Pell City Utility Department, which have been made available for my review.

I agree that the City of Pell City may use the contact information I have provided to communicate with me concerning utility matters and other important public announcements. **By signing this agreement, applicant agrees to all terms and conditions as stated herein.**

Applicant's Signature

Date

THIS SPACE RESERVED FOR OFFICE USE ONLY

Property Zone: _____ Is the usage of this property in accordance with the City of Pell City Zoning Regulations: Yes No

Current City of Pell City Business License? : Yes No License# _____ Building Permit# _____

Deposit Amount \$ _____ Meter Fee \$ _____ Water Inspection \$ _____ WCR \$ _____

Sewer Impact Fee \$ _____ Sewer Inspection Fee \$ _____ Other Fee \$ _____ **TOTAL DUE \$ _____**

Total Received by: Cash _____ Check# _____ Credit Card _____ Cashier's Initials: _____

Copies attached to application: DL Other Valid ID _____ Lease contract Other _____

Application Reviewed by: _____ Date: _____